

# Have you or someone you know been a victim of violence?

This includes domestic violence.

## Victim Assist Queensland can help you:

- » understand victims' rights
- » find a relevant, local victim support service
- » cover some of the cost of your recovery.

More information: [www.qld.gov.au/victims](http://www.qld.gov.au/victims)

### Contact Victim Assist Queensland

[VictimAssist@justice.qld.gov.au](mailto:VictimAssist@justice.qld.gov.au) Phone: **1300 546 587** (Mon-Fri 09:00 – 04:30 only)

Victim Assist is not able to provide an emergency response or crisis support.

## In Case of Emergency

If you are concerned for your safety or the safety of someone else, call triple 0 (000).

## Help for people in crisis

Lifeline .....	13 11 14
Beyond Blue .....	1300 22 4636
Kids Helpline .....	1800 55 1800
Homeless Hotline.....	1800 474 753
National Debt Helpline .....	1800 007 007
DV Connect .....	1800 811 811
Statewide Sexual Assault Helpline .....	1800 010 120
VictimConnect.....	1300 318 940
Elder Abuse Helpline .....	1300 651 192



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# Queensland victims have many rights.

Your rights are outlined in the Charter of Victims' Rights.

## All government and government-funded services that work with victims should:

- » Treat you with respect, courtesy, compassion and dignity.
- » Take your needs into account and protect your privacy.
- » Give you information about who can help you.

## You have rights in the criminal justice system.

- » You should be told about:
  - the police investigation, the prosecution, warrants and who is charged.
  - court processes, hearing dates, attending court, the trial process and your role as a witness.
  - the results of the court case, including the sentence and outcomes of any appeals.
  - bail applications, outcomes and release arrangements and any special conditions that may impact your safety or welfare.
- » You should be protected at court from unnecessary contact with the accused person, their family members or friends.
- » You can make a Victim Impact Statement at sentencing, saying how the crime has harmed you.

## You may have rights when an offender goes to prison – if you register with a Victims' Register.

- » You may be told about how long the person is in prison if they escape and how you can write to the parole board.

## You have the right to make a complaint if your rights have not been met.



Contact Victim Assist.

Visit [www.qld.gov.au/victimsrights](http://www.qld.gov.au/victimsrights)  
for more information.



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