



Fact sheet

Changes to the blue card check

On 20 May 2022, the Queensland Government made changes to the blue card system to ensure the system continues to provide the strongest possible safeguards for Queensland's children. The changes enable us to consider domestic violence information as part of a blue card assessment. This information sheet provides information about these changes.

Blue card assessment

When a person applies for a blue card, we conduct a blue card check to assess an individual's eligibility to work with children. As part of this process, we consider criminal history and other relevant information, which includes domestic violence information.

What is included in 'domestic violence information'?

Where there is a reasonable belief domestic violence information exists for an applicant, this information may be sought from Queensland Police.

The information we will receive may include the type of order (temporary, final order or police protection notice), date, duration, and conditions imposed on the individual by the order or notice.

Assessing an applicant's eligibility

Circumstances surrounding domestic and family violence can be challenging and complex. In recognition of this, the decision maker will be required to consider the following factors:

- The circumstances of a domestic violence order or police protection notice, including the conditions imposed on the person.
- The length of time that has passed since the event or conduct.



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- The relevance of the information to child related activities.
- Any other relevant information, which may include:
 - whether the information indicates the domestic violence order was the result of a relationship break down or an isolated incident
 - any family law proceedings
 - whether the protection order was made by consent without admissions
 - whether children have been named
 - whether cross-orders are in place and the applicant is also the victim of domestic violence
 - other circumstances, such as steps taken by the applicant to protect children from domestic violence.

The mere existence of domestic violence information will not automatically prevent a person from obtaining a blue card. Where we propose to refuse an application, the person is given the opportunity to make submissions in respect of the information.

This ensures the applicant is afforded natural justice and can provide context to the information considered as well as submit any further information, where relevant.

Need help?

Phone us on 1800 113 611 or 07 3211 6999. Or visit our website at www.qld.gov.au/bluecard. If you need an interpreter, contact Language Loop on 1800 512 451.

