

# Contents

Queensland public service values .....	1
About us .....	3
Looking forward to 2014–15 .....	6
Director-General’s report .....	8
Financial summary .....	10
Transport and Main Roads Strategic Plan 2013–2017 .....	17
Our performance .....	18
Objective 1—Integrated transport system that supports the safe, efficient and reliable movement of people and goods .....	19
Objective 2—Safe and cost-efficient transport infrastructure that meets the current and future needs of Queensland .....	24
Objective 3—Customer, safety and regulatory services that improve community safety and satisfaction .....	31
Objective 4—Integrated passenger transport services that are safe and accessible .....	39
Objective 5—Strategic corporate services that enable business outcomes and create a great workplace that values our people .....	43
Structure .....	47
Governance .....	48
Appendices .....	61
Appendix 1—Legislation administered by the department .....	61
Appendix 2—Related entities (statutory bodies and other entities) .....	62
Appendix 3—Camera Detected Offence Program .....	65
Appendix 4—Transport Operator Payments .....	69
Glossary .....	87
Acronyms .....	89
Index .....	91
Figures index .....	93
Contact information .....	94
Compliance checklist .....	98