

Have you been a **victim** of a **crime** in Queensland?

Violent crime



Have you been injured by an act of violence?

Continue on this path to learn more about your financial assistance options.

Non-violent property crime



Have you experienced a non-violent property crime?

ConnectCare can help you recover. Contact them for counselling or advice on 1800 574 066.

Contact police if you want the crime investigated.

If you have insurance, you may be able to make a claim.

Have you reported the violence?

You can make a police report.

Sexual assault and domestic violence victims can report to a doctor, sexual assault counsellor, domestic violence counsellor and/or police.

Workers' compensation



Work related violence

(see page 2)

CTP insurance



Motor vehicle crashes

(see page 2)

Do you want to apply for financial assistance?



Victim Assist Queensland

If you have been injured by violent crime at home, school or in the community, support is available.

- » This can include people who have experienced an assault, sexual violence, domestic violence, child abuse, other personal crimes or threats of violence.
- » You can apply for a special assistance payment and recovery expenses at www.qld.gov.au/victimsapply
- » If you need emotional support, counselling or case management, call VictimConnect on **1300 318 940**.



Motor vehicle crashes

If you have been injured by a motor vehicle crash that wasn't your fault (or you were only partly responsible) you may be able to submit a compensation claim with the Compulsory Third Party (CTP) insurer of the vehicle that caused the crash.

Contact the Motor Accident Insurance Commission on **1800 287 753** for more information.

If you were seriously injured by a dangerous driver, contact Victim Assist Queensland for further information when your insurance process is finalised.



Work related violence

If the violence happened at work, on a work break, or on the way to or from work, please contact your workers compensation provider.

For advice, contact WorkCover Queensland on **1300 362 128**.

When your workers compensation process is finalised, contact Victim Assist Queensland.

Victim Assist application process

If you use our online application form, your application will automatically be securely submitted to Victim Assist Queensland. You will receive a submission ID number. This is a temporary reference number.

When your application is registered, you will receive an email. The email will include your permanent **application reference number** and will tell you what happens next. Save this reference number. If you need to contact us, you will need this number.

After your application is registered, we will review to confirm eligibility and see if an immediate payment can be made. A full assessment of your application will also occur to ensure all available supports are provided.

24/7 support

VictimConnect **1300 318 940** | DV Connect **1800 811 811** | ELDERHelp **1800 353 374**
| Beyond Blue **1300 22 4636** | 13YARN **13 92 76** | Kids Helpline **1800 55 1800**
| National Debt Helpline **1800 007 007**