

Gambling harm consultation

FAQs



What is lived experience?

Lived experience is a person's direct experience, and the understanding they gain from it. Having lived experience of gambling harm means you have been personally affected either through your own gambling or through someone close to you.

Why do we want to speak to people with lived experience of gambling harm?

We want to speak to people with lived experience of gambling harm to ensure policies, initiatives or changes we create meet people's needs.

Who can register to participate in a consultation?

To register your participation you must:

- live in Queensland
- be 18 years or above.

How can I participate in the consultation?

1. If you meet the above criteria, you can register at www.qld.gov.au/gamblingharmconsultations
2. When it is time to consult on an issue relevant to you, we will then contact you with a few screening questions. This will help to ensure participation will not cause you any harm.
3. Depending on the specific topic, and subsequent screening, you may be contacted to share your voice on projects, initiatives or other gambling harm issues.

How will I be invited to share my lived experience?

Depending on the type of the policies, initiatives or changes we are considering, you may be invited to share your lived experience through:

- phone interview
- in-person interview
- providing written comments to specific questions
- online or in-person focus group.

You will be contacted either by a government representative, or someone from a professional social research company.

Will I be paid for sharing my lived experience?

Any payment will be discussed prior to consultation. As a guide, you could receive around \$50 per hour from a social research company in the form of a gift voucher for participating in a focus group.

How will my information be stored?

We will manage and store your personal information in accordance with the *Information Privacy Act 2009*.

Your personal information on the registration form will only be used by us, or a company on our behalf, to determine what types of gambling harm you have experienced.

To identify participants from higher risk groups, we ask your gender, age and cultural information. These questions are not mandatory and you can choose not to respond.

Your personal information will only be used for the purpose of contacting you regarding consultations. We may disclose the information to the company conducting the consultations. If you have concerns about talking about personal information within a group setting, we can arrange individual contact.

We will not use your personal information for any other purpose, nor will we disclose it to others unless authorised or required by law.

Guiding principles of working with people with lived experience. Engagement must...

be meaningful, respectful and respected

be inclusive, safe and supportive

represent diversity of experience