2. Arrival and departure procedures

2.1 General

For a quick reference of reporting requirements, please consult the following tables. Masters of vessels arriving at, staying in or departing from the port are obliged to give advance notification on a variety of issues, including health, immigration and dangerous goods. This section lists all the requirements for notifying the port authorities.

2.2 Arrival checklist

<table>
<thead>
<tr>
<th>Sequence</th>
<th>Time</th>
<th>Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>48 hours before arrival</td>
<td>Arrival information to Regional Harbour Master via QSHIPS and Harbour Control (see 3.4 QSHIPS (Queensland Shipping Information Planning System))</td>
</tr>
<tr>
<td>2</td>
<td>48 hours before arrival</td>
<td>Dangerous goods report to Harbour Control and Gladstone Ports Corporation (see Dangerous Cargo)</td>
</tr>
<tr>
<td>3</td>
<td>48 hours before arrival</td>
<td>Gas free status for tankers (see Example – Gas-Free Status Declaration)</td>
</tr>
<tr>
<td>4</td>
<td>96 hours before arrival</td>
<td>Customs (see 2.5 Customs)</td>
</tr>
<tr>
<td>5</td>
<td>48 hours before arrival</td>
<td>Arrival/departure report to Harbour Control (see 2.6 Arrival/departure report)</td>
</tr>
<tr>
<td>6</td>
<td>Not more than 96 hours or less than 12 hours before arrival</td>
<td>Quarantine (see 2.4 Quarantine)</td>
</tr>
<tr>
<td>7</td>
<td>24 and 12 hours before arrival update ETA if necessary.</td>
<td>Arrival information to Regional Harbour Master via QSHIPS</td>
</tr>
<tr>
<td>8</td>
<td>Two hours before arrival pilotage area</td>
<td>Call ’Gladstone VTS’ VHF 16 (See 3.10.1 Arrival reporting requirements)</td>
</tr>
<tr>
<td>9</td>
<td>In transit</td>
<td>Harbour Control reporting points (see 3.10.1- Arrival reporting requirements)</td>
</tr>
</tbody>
</table>

Table 1 – Arrival check list

2.3 Departure checklist

<table>
<thead>
<tr>
<th>Sequence</th>
<th>Time</th>
<th>Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>24 hours before departure</td>
<td>Confirm departure information to Regional Harbour Master via QSHIPS (see 3.4.1 Booking a vessel movement)</td>
</tr>
<tr>
<td>2</td>
<td>Three hours before departure</td>
<td>Dangerous Goods Report to Harbour Control and Gladstone Ports Corporation (see 11.1.1 - Notification)</td>
</tr>
<tr>
<td>3</td>
<td>Two hours before departure</td>
<td>Pre entry report to Reef VTS (see 2.8 Reef VTS)</td>
</tr>
<tr>
<td>4</td>
<td>In transit</td>
<td>Harbour Control reporting points (see 3.10.2- Departure and removal reporting requirements)</td>
</tr>
</tbody>
</table>

Table 2 – Departure check list
2.4 Quarantine

The Department of Agriculture and Water Resources (Biosecurity Australia) require vessels from overseas to submit the following documentation no more than 96 hours and no less than 12 hours prior to arrival.

Contact details for AQIS in Gladstone:

Phone: +61 7 4976 6600
Fax: +61 7 4972 0119
Physical address: 4/100 Goondoon Street, Gladstone Queensland 4680
Postal address: PO Box 1682, Gladstone Queensland 4680

2.4.1 Ballast water information

Ships with ballast water from ports that are considered a high risk for introduced marine species and that have not exchanged water ballast in mid ocean are now forbidden to discharge this ballast into Australian waters (within 12 nautical miles of the coast). Vessels that do not need to discharge ballast in Australian waters are exempt from these requirements.

The ballast water decision support system (BWDSS) is a computer-based application that has been developed to assist masters with the decision as to whether they are required to complete an ocean exchange of ballast prior to arrival. Masters and agents can access the program by inputting details of where ballast was taken and the program will decide on the data provided if this ballast is high risk and if ballast management is required.

2.5 Customs (Border Force)

Vessels arriving from overseas must submit the required documentation 96 hours prior to the nominated date of arrival. If the voyage from the last port is likely to take less than 96 hours, the following timeframes will apply –

72 hours or more but less than 96 hours – submit documentation 72 hours prior
48 hours or more but less than 72 hours – submit documentation 48 hours prior
24 hours or more but less than 48 hours – submit documentation 24 hours prior

All Australian Customs and Border Protection Service Forms may be accessed on their website.

2.6 Arrival/departure report

All agents, owners or masters are required to complete the Arrival/departure report (16.8) and lodge it with the Regional Harbour Master’s office 48 hours before a vessel’s arrival. The report is the base document for the raising of conservancy and pilotage fees. The report is to be emailed to the Regional Harbour Master (Gladstone) office rhmgladstone@msq.qld.gov.au.

There is no requirement to submit this form if the vessels booking was completed via the QSHIPS application.

2.7 Dangerous goods

Dangerous goods must not be brought into or handled in the pilotage area until notification has been sent to the Regional Harbour Master and the Gladstone Ports Corporation in the approved form.
The Dangerous Cargo Report must be submitted at least 48 hours prior to arrival in port limits. For further information, refer to Section 11 – Dangerous Cargo.

2.8 MASTREP

Marine Order 63 issued by AMSA makes the provision of Position Reports mandatory for:

- Foreign vessels from the arrival at its first port in Australia until its departure from its final port in Australia; and Section 11.
- All regulated Australian vessels whilst in the MASTREP area.

Domestic commercial vessels fitted with Global Maritime Distress and Safety System (GMDSS) and AIS technology are also encouraged to participate in the system as MASTREP assists AMSA in carrying out SAR activities.

To assist Master / Agents, the MASTREP and Australian Mandatory Reporting Guide can be found on the AMSA website.

2.9 Reef VTS

Reef VTS is a coastal vessel traffic service (VTS) dedicated to the Great Barrier Reef and Torres Strait mandatory ship reporting system (SRS) operated under joint federal and state arrangements between Maritime Safety Queensland and the Australian Maritime Safety Authority (AMSA) from the Reef VTS centre at Townsville. The purpose of Reef VTS is to enhance navigational safety in the Torres Strait and the inner route of the Great Barrier Reef which encompasses the Whitsunday region.

Under section 6(2) of Marine Order 63 the following vessels are required to report to Reef VTS:

- All vessels of 50 metres or more in overall length.
- All oil tankers, liquefied gas carriers and, chemical tankers or ships coming within the INF Code regardless of length.
- Ships engaged in towing or pushing where it or the ship being pushed or towed is from one of the above categories or where the length of the tow is 150 metres or more.

The SRS applies to all ships in the above categories irrespective of whether they are on overseas, interstate or intrastate voyages. This regulation does not apply to any warship, naval auxiliary or government vessel but they and all other vessels not mentioned above are encouraged to report.

To assist Master / Agents, the reporting requirements for REEFREP can be found on the MSQ website in the Reef VTS User Guide.

2.10 Security

All passenger ships as well as commercial vessels with a gross tonnage equal to or greater than 500 tonnes are required to report their Security Information to the Port Authority. (See section 13 Security)