Strategic Plan

2019-2023 This strategic plan was reviewed in 2020 and remains current.



Our purpose is to lead a focussed, coordinated, whole-of-government approach to tackling youth offending, reducing reoffending and reducing the number of young people held on remand.



Keep communities safe: We lead the priority to reduce rates of youth offending



Give all our children a great start: We support the priority to ensure the next generation of Queenslanders are healthy, resilient, and ready to be productive members of society.



Create jobs in a strong economy: We support the priority to engage more young Queenslanders in education, training and work.



Be a responsive government: We support the priority to make services easy to use.



Keep Queenslanders healthy: We support the priority.

Our vision is to have a safe community with the lowest rate of youth offending in the world.

Our department will work with young people, families, victims of crime, other agencies and communities to change the story for the small minority of young people who come into contact with the youth justice system. We will respect, protect and promote human rights in our decision-making and actions.

Our values of working together with partners and community, acting early, and supporting behavioural change will drive positive change for young people, their families and our communities.

Our clients expect positive, sustainable and culturally appropriate solutions that ensure communities are safe, address the causes of offending and improve the social, economic and civic participation of at risk young people across Queensland. They expect government, non-government organisations and the community to work together to support families and inspire the small number of young people at risk of

committing crime to change their own story. We will listen to our clients, and involve them in decision-making and the implementation of policies and programs. We will respect and learn from the knowledge of Aboriginal and Torres Strait Islander people, while working with the community to help develop and maintain cultural identity and connections.

STRATEGIC OBJECTIVE 1

Intervene Early









We will connect young people and their families to wellbeing, health and education services, placing a greater focus and resources on the underlying issues that lead a small

Our performance indicators

number of young people to offend.

 Reduce the rate of young people entering the youthjustice system, through partnering with other agencies.

STRATEGICOBJECTIVE 2

Address the disproportionate representation of Aboriginal and Torres Strait Islander people in the youth justice system





We will work with and empower Aboriginal and Torres Strait Islander people to deliver culturally safe and responsive solutions to prevent and respond to youth crime in their communities.

Our performance indicators

Reduce the rate of Aboriginal and Torres StraitIslander young people in the youth justice system.

STRATEGICOBJECTIVE3

Improve Social, Economic and Civic Participation







Promote participation through supporting individuals and families to be accountable for their role and behaviour in community.

Our performance indicators

- Reduce the rate of victimisation of young people.
- Reduce the rate of offending.

STRATEGIC OBJECTIVE 4

Keep Children Out of Court and Custody





We will expand and improve intensive intervention programs, while maintaining community safety and improving the efficiency of youth justice processes and proceedings.

Our performance indicators

 Reduce the rate of young people in detention and being remanded in custody.

STRATEGIC OBJECTIVE 5

Reduce Recidivism





We will deliver evidence based interventions and programs for young people who are repeat offenders, ensuring they are supported to transition back into the community as contributing and law-abiding citizens.

Our performance indicators

 Reduce the rate of reoffending for young people under youth justice supervision.

STRATEGIC OBJECTIVE

Improve the safety, wellbeing and capability of our staff





We will invest in the development and capability of our staff, ensuring that their safety, health and wellbeing is our core priority.

Our performance indicators

- Improve the mental and physical wellbeing ofstaff.
- Improve staff safety, health and wellness in the workplace

The strategic risks we manage –

Harm to community.

STRATEGY

- Harm to children or young people in our care or custody.
- Harm to safety and wellbeing of staff, and challenges to workforce attraction and retention.
 Capability and capacity to respond to demand and increasing complexity of clients
- and communities, and to deliver multiple system and service delivery reforms.
- Breaches of information privacy and security, statutory rights and responsibilities.

The strategic opportunities we leverage -

 Harness the capacity of government, non-government organisations and community to support the most vulnerable to reduce victimisation.

STRATEGY

- Build more culturally safe and capable practices.
- Strengthen our client focus and customer service.
- Partner, collaborate and co-design services and solutions with others, including place-based responses.
- Leverage local and global knowledge and stimulate innovation at all levels.
- Improve information systems and networks for more integrated service delivery.
- Implement the government's youth justice reform program.