



Exclusion direction

Office of Liquor and Gaming Regulation (OLGR)

Office use only

Exclusion reference number:

Player loyalty number or equivalent:

This form combines Approved Form 26D under the *Casino Control Act 1982*, Form 72D under the *Gaming Machine Act 1991*, Form 35D under the *Keno Act 1996* and Form 22D under the *Wagering Act 1998*.

Instructions

Please complete in BLOCK letters. If you need help completing this form, visit our website www.business.qld.gov.au/liquor-gaming or contact the Office of Liquor and Gaming Regulation (OLGR) on 13 QGOV (13 74 68).

Form to be completed by gaming/wagering provider/operator.

The original (in conjunction with Information notice Form 3I) is to be given to the patron. A copy is to be kept on file at site premises.

Do not send to OLGR unless requested.

To: _____ (patron's name)

_____ (patron's address)

Patron's date of birth: ____/____/____

From ____ am/pm on this date ____/____/____ (date order given)

You are prohibited from: (choose an option and tick as applicable)

entering or remaining in:

_____ (casino)

(Note: If a gaming/wagering provider/operator operates more than one approved place of operation, a self-exclusion notice may relate to a stated approved place of operation or all approved places of operation, of the gaming/wagering provider/operator.)

or

entering or remaining in; or

entering or remaining in a gaming machine area/s on the following licensed premises:

_____ (club/hotel)

(Note: If a gaming/wagering provider/operator operates more than one approved place of operation, a self-exclusion notice may relate to a stated approved place of operation or all approved places of operation, of the gaming/wagering provider/operator.)

taking part in keno gaming at; or

entering or remaining in the following approved place/s of operation for keno gaming:

_____ (casino/club/hotel/TAB)

(Note: If a gaming/wagering provider/operator operates more than one approved place of operation, a self-exclusion notice may relate to a stated approved place of operation or all approved places of operation, of the gaming/wagering provider/operator.)

taking part in approved wagering at; or

entering or remaining in the following approved place/s of operation for approved wagering:

_____ (casino/club/hotel/TAB)

(Note: If a gaming/wagering provider/operator operates more than one approved place of operation, a self-exclusion notice may relate to a stated approved place of operation or all approved places of operation, of the gaming/wagering provider/operator.)

Signature of authorised person: _____ Date order given: ____/____/____

Name of authorised person: (please print) _____

Position of authorised person: _____

This exclusion direction was given because the gaming/wagering provider/operator believes on reasonable grounds that you are a 'problem gambler'.¹

Note: problem gambler means a person whose behaviour relating to gambling:
(a) is characterised by difficulties in limiting the amount of money or time the person spends on gambling; and
(b) leads to adverse consequences for the person, other persons or the community."

¹ As defined in the Schedule (Dictionary) of the *Casino Control Act 1982*; the *Gaming Machine Act 1991*; the *Keno Act 1996*; the *Wagering Act 1998*.

An information notice for this decision is attached.

You are advised that this exclusion direction remains in force until _____ am/pm on ____/____/____
(five years from date direction given)

An application to revoke the exclusion direction must be in the approved form and supported by enough information to enable the gaming/wagering provider/operator to decide the application. An application may only be made at least one year after the day you were given the exclusion direction(the anniversary day), and only one application may be made per 12 month (year) period. The 12 month period during which you may make an application commences on the anniversary of the day you were given the exclusion direction.²

Please note:

- If you contravene this self-exclusion order by entering or remaining in a gaming/wagering provider/operator's approved place of operation, the subject of this order, you may incur a maximum penalty of 40 penalty units.³
- A gaming/wagering provider/operator, employee or agent is permitted to use necessary and reasonable force to prevent you from contravening this order by entering or remaining in, a gaming/wagering provider/operator's approved place of operation, the subject of this order.⁴
- Gaming/wagering provider/operators are not to send advertising and/or promotional material to excluded persons.⁵

² As per S98 of the *Casino Control Act 1982*; S261E of the *Gaming Machine Act 1991*; S154F of the *Keno Act 1996*; S216F of the *Wagering Act 1998*.

³ As per S100 of the *Casino Control Act 1982*; S261G of the *Gaming Machine Act 1991*; S154H of the *Keno Act 1996*; S216H of the *Wagering Act 1998*.

⁴ As per S100B(3) of the *Casino Control Act 1982*; S261(3) of the *Gaming Machine Act 1991*; S154I(3) of the *Keno Act 1996*; S216J(3) of the *Wagering Act 1998*.

⁵ (As per S100E of the *Casino Control Act 1982*; S261L of the *Gaming Machine Act 1991*; S154M of the *Keno Act 1996*; S216M of the *Wagering Act 1998*).

If you need help or support you can contact:

- Gambling Helpline (1800 858 858) - a free, confidential telephone service operating 24 hours a day, 7 days a week
- Gambling Help Online (www.gamblinghelponline.org.au) - a free online professional counselling and email support website operating 24 hours a day, 7 days a week or
- your local face-to-face Gambling Help Service – a free face-to-face counselling and support service operating during business hours.

Your local Gambling Help Service is:

Contact details:

Statement of service

I, _____ (name of authorised person)

have given _____ (patron's name)

an exclusion direction by:

delivering the exclusion direction and information notice to the above-named person personally

at _____ (address)

leaving the exclusion direction and information notice with a person at the usual place of residence last known to me of the person who could not be reasonably found

at _____ (address)

sending the exclusion direction and information notice by registered post by so posting

at _____ Post Office addressed to the person

at _____, being the last place of residence

known to me.

Signature of authorised person: _____

Date: ____/____/____

Signature of witness: _____

Date: ____/____/____

Note: Witness may be gaming/wagering provider/operator or a person nominated by the patron.

Name of witness: (please print) _____