



Application to revoke exclusion direction

Office of Liquor and Gaming Regulation (OLGR)

Office use only

Revocation notice received by:

Position held: _____

Location: _____

Date: ____/____/____

Exclusion reference number:

Player loyalty number or equivalent:

This form combines Approved Form 26E under the *Casino Control Act 1982*, Form 72E under the *Gaming Machine Act 1991*, Form 35E under the *Keno Act 1996* and Form 22E under the *Wagering Act 1998*.

Tick the applicable box

- Casino operator under the *Casino Control Act 1982*
- Licensee under the *Gaming Machine Act 1991*
- Agent under the *Keno Act 1996*
- General operator (e.g. UNITAB Limited or TAB agent) under the *Wagering Act 1998*

Instructions

Please complete in BLOCK letters. If you need help completing this form, visit our website www.business.qld.gov.au/liquor-gaming or contact the Office of Liquor and Gaming Regulation (OLGR) on 13 QGOV (13 74 68).

This form is to be completed by the excluded person.

Original is to be kept on file at site premises. Copy is to be kept by the excluded person.

Do not send to OLGR unless requested.

To the gaming/wagering provider/operator at:

_____ (venue)

I am applying for revocation of the exclusion direction given to me on: ____/____/____ relating to

(Note: An application may only be made one year after the day you were given the exclusion direction, and may be made only once per year commencing on the anniversary of the day you were given the exclusion direction.)

My details are as follows: (please print)

Family name: _____

Given name(s): _____

Date of birth: ____/____/____

Address: _____

Postcode: _____

Phone no (business): _____

Phone no (private): _____

Mobile _____

Email: _____

In support of my application to revoke the exclusion direction, I attach the following:

- evidence from a counselling service provider in support of this application;
- evidence provided by persons with a close personal interest in my welfare;
- other relevant supportive evidence (e.g. personal statement).

I acknowledge that as part of the condition of re-entry and _____'s (venue's name) commitment to promoting responsible gambling, the gaming/wagering provider/operator reserves the right to monitor my gambling activities.

This may consist of any or all of the following:

- the operational observations by staff performing their day-to-day venue duties;
- information provided by a third party adjudged to have a close personal interest in my welfare;
- recording and assessing the visitation rate/time spent at a gambling activity;
- information concerning my gambling expenditure and/or identification details supplied to the gaming/wagering provider/operator; and
- if a player account/or equivalent exists, assessing my average account depletion rate.

I acknowledge:

- my personal responsibility to gamble in a way that is unlikely to cause physical, emotional or financial distress to myself or to others;
- my personal responsibility to access problem gambling information made available by the gaming/wagering provider/operator's staff, should the need arise;
- my personal responsibility to seek the assistance of the gaming/wagering provider/operator's staff, for my gambling related problem should a gambling related problem arise; and
- the role of the gaming/wagering provider/operator's staff in this regard.

I understand that within 28 days of receiving this application, the gaming/wagering provider/operator will either revoke or refuse to revoke the exclusion direction. If the gaming/wagering provider/operator:

- decides to revoke the exclusion direction, the gaming/wagering provider/operator will give me a revocation notice.¹
- refuses to revoke the exclusion direction, the gaming/wagering provider/operator will give me an information notice for the decision.²
- fails to decide the application within 28 days after its receipt, the failure is taken to be a decision by the gaming/wagering provider/operator to refuse to revoke the exclusion direction.³

¹ As per S99(5) of the *Casino Control Act 1982*; S261F(5) of the *Gaming Machine Act 1991*; S154G(5) of the *Keno Act 1996*; S216G(5) of the *Wagering Act 1998*.

² As per S99(7) of the *Casino Control Act 1982*; S261F(7) of the *Gaming Machine Act 1991*; S154G(7) of the *Keno Act 1996*; S216G(7) of the *Wagering Act 1998*.

³ As per S99(3) of the *Casino Control Act 1982*; S261F(3) of the *Gaming Machine Act 1991*; S154G(3) of the *Keno Act 1996*; S216G(3) of the *Wagering Act 1998*.

I acknowledge that I am not permitted to enter the abovementioned venue until I have been advised in writing by the gaming/wagering provider/operator that the exclusion direction has been revoked.

Signature of patron: _____

Date: ____/____/____