

Gold Coast Hospital and Health Service

ANNUAL
REPORT
2020–2021



Queensland
Government

Open data

Information about consultancies and the Queensland language services policy is available at the Queensland Government Open Data website (qld.gov.au/data). Gold Coast Health had no expenditure for overseas travel to report in the reporting period of 2020-2021.

Public availability statement

An electronic copy of this report is available at <https://publications.qld.gov.au/dataset/gold-coast-health-annual-report>. Hard copies of the annual report are available by phoning the Strategic Communication and Engagement team on 1300 744 284. Alternatively, you can request a copy by emailing goldcoasthealth@health.qld.gov.au.

Interpreter Service Statement

The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding the annual report, you can contact us on telephone (07) 5687 7100 or free-call 1300 744 284 and we will arrange an interpreter to effectively communicate the report to you.



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ISSN 2202-4530 (print) ISSN 2206-9003 (online)

Acknowledgement to Traditional Owners

Jingeri.

We acknowledge the Traditional Custodians of the land in which we work, live and grow, the peoples of the Yugambeh Language speaking nation. We also pay our respects to Elders past, present and future.

Recognition of Australian South Sea Islanders

Gold Coast Health formally recognises the Australian South Sea Islanders as a distinct cultural group within our geographical boundaries. Gold Coast Health is committed to fulfilling the *Queensland Government Recognition Statement for Australian South Sea Islander Community* to ensure that present and future generations of Australian South Sea Islanders have equality of opportunity to participate in, and contribute, to the economic, social, political and cultural life of the State.

Letter of compliance

20 September 2021

The Honourable Yvette D'Ath MP
Minister for Health and Ambulance Services
GPO Box 48
Brisbane QLD 4001

Dear Minister D'Ath

I am pleased to submit for presentation to the Parliament the Annual Report 2020–2021 and financial statements for Gold Coast Hospital and Health Service.

I certify that this Annual Report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2019*, and
- the detailed requirements set out in the Annual report requirements for Queensland Government agencies.

A checklist outlining the annual reporting requirements is provided at page 114 of this annual report.

Yours sincerely



Mr Ian Langdon
Chair, Gold Coast Hospital and Health Board

Contents

Statement on Queensland Government objectives for the community.....	6
From the Chair and Chief Executive	7
About us.....	9
Strategic direction.....	10
Vision, purpose and values.....	11
Priorities	12
Aboriginal and Torres Strait Islander Health	17
Our community-based and hospital-based services.....	18
Targets and challenges	20
Governance	25
Our people.....	25
Board membership.....	25
Executive management.....	32
Organisational structure and workforce profile	35
Our risk management	41
Internal audit.....	42
External scrutiny, Information systems and recordkeeping.....	43
Queensland Public Service ethics	44
Human Rights	45
Confidential information	46
Performance	47
Service standards.....	47
Financial summary	53
Financial statements.....	56
Glossary.....	106
Compliance checklist.....	113

Statement on Queensland Government objectives for the community

The Gold Coast Health *Strategic Plan 2010–2024* supports *Queensland Government's objectives for the community* and helps Gold Coast Health to align its activities with *the Unite & Recover* priorities.

Gold Coast Health contributes to Queensland Government's objectives under *Unite and Recover – Queensland's Economic Recovery Plan* by:

- **Safeguard our health** by delivering world-class care that is highly reliable, equitable, achieves optimum health outcomes and excellent system performance, and by maximising our capacity to respond and stay pandemic-ready.
- **Back our frontline services** by making the best use of our resources.
- **Protect our environment** by making the best use of our resources.

Key strategic enablers for contributing to the objectives include fostering a positive work environment; developing innovation, research capacity, capability and translation; maximising the use of our facilities and partnerships; and the effective management and utilisation of data.

This annual report details many of the ways Gold Coast Health has contributed to the *Unite & Recover* priorities throughout 2020–2021.