

15. Port Services

15.1 Bunkering

Road tankers are used to provide bunkers in small quantities. Permission must be obtained from the Port Authority prior to commencement ([10.1.5 Notification of handling of bulk liquids \(Marine Pollutants\)](#)).

15.2 Fresh water

Fresh water is available at all berths — contact the Port Authority.

15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), wastewater or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

Ships moored to a commercial wharf must arrange for the appropriate collection and disposal of all wastes, quarantine or otherwise, unless exempt by the Australian Quarantine Inspection Service. Quarantine waste must then be kept in sealed plastic bags on board the vessel until arrival of the collection vehicle when it is then to be delivered to the collection vehicle.

15.4 Shipping Agents

Asiaworld Shipping

Phone: +61 7 3839 4235

Email: ops.sydney@asiaworld.com.au

Ben Line Agencies

Phone: +61 7 31173769

Email: mackay.ops@benline.com

Gulf Agency Company (Australia) P/L

Phone: +61 7 4953 4775

Email: shipping.mackay@gac.com

Inchcape Shipping Services

Phone: +61 7 4953 3155

Email: mackay@iss-shipping.com

LBH Australia

Phone: +61 7 4944 0566

Email: mackay@lbhaustralia.com

Monson Agencies

Phone: +61 7 4864 3700

Email: mackay@monson.com.au

Seaway Agencies P/L

Phone: +61 7 3707 2426

Email: bneops@seaway.com.au

Strurrock Grindrod

Phone: +61 7 4957 5246

Email: mackay@sturrockgrindrod.com

Wave Shipping P/L

Phone: +61 7 3630 0438

Email: ops@wave-shipping.com.au

Wilhelmsen Ship Services

Phone: +61 7 4956 3666

Email: wps.mackay@wilhelmsen.com

15.5 Miscellaneous Contacts

Australian Volunteer Marine Rescue (VMR 448 Mackay)

Phone: +61 7 4955 5448

Whitsunday Water Police

Phone: +61 7 4967 7222

Mackay City Council

Phone: +61 7 4961 9444

Environmental Protection Agency

Phone: 1300 130 372

Great Barrier Reef Marine Park Authority

Phone: +61 7 4951 3454