

## 15. Port Services

### 15.1 Bunkering

Bunker fuel oil facilities are available at number 10 berth for quantities over 30,000 litres.

Agents are required to submit a dangerous cargo report to VTS Cairns prior to commencement of operations.

Road tankers are used to bunker smaller quantities at other berths. Permission must be obtained from the port authority prior to commencement.

Fuel Transfer Notification to be completed by Road tanker operator and vessel operator (Master or Engineer)

### 15.2 Fresh Water

Fresh water is available at all berths – contact the Seaport operations office on:

**Phone:** +61 7 4051 2558

### 15.3 Waste

It is an offence for a person to discard, dispose of, or leave rubbish, refuse, sewage, waste of any kind (including galley waste), waste water or other liquid waste in the port unless it is in a controlled manner in authorised and designated areas or through approved services.

#### 15.3.1 Waste – Quarantine

Ships moored to a commercial wharf must engage port quarantine waste services for the disposal of waste at least once per day, unless exempted by the Department of Agriculture. Quarantine waste from ships moored to commercial wharves must be kept in sealed plastic bags on board the vessel until the arrival of the collection vehicle. It is an offence to fail to comply with the above procedures.

Facilities are available at Cairns for the collection of tank washing slops, oily mixtures containing chemicals, oily bilge water, oil sludge and sewage. The service is provided by the port authority.

### 15.4 Electric Power

Shore power for both single phase and three phase power connections are available at all berths. Contact the Seaport operations Office.

## 15.5 Miscellaneous Contacts

Company	Telephone
Australian Volunteer Coastguard	+61 7 4051 2192
Cairns Water Police	+61 7 4057 3577
Cairns Regional Council	+61 7 4044 3044
Environment and Resource Management	1300 130 372
Great Barrier Reef Marine Park Authority (GBRMPA)	+61 7 4051 7132
GBRMPA – cruise ship anchorage bookings	+61 7 4750 0775
Auriga	+61 7 3026 2660
Torres Pilots P/L	+61 7 4055 2368

**Table 25 Miscellaneous contacts**

## 15.6 Shipping Agencies

Name – company/agent	Telephone	Fax/mobile	Address
Carpentaria Marine Services	+61 74035 3264		<a href="mailto:cmsadmin@carpentariacotracting.com">cmsadmin@carpentariacotracting.com</a>
Carter Marine Agencies	+61 74051 1046	+61 7405 11056	PO Box 319, Westcourt Qld 4870 <a href="mailto:ops@cmaaust.com">ops@cmaaust.com</a>
Coral Expeditions	+61 74040 9999	+61 74040 9944	PO Box 2093, Cairns Qld 4870
Gulf Agency Company (Townsville)	+61 74721 0421	+61 74721 2053	PO Box 6041, Cairns Qld 4870 Suite 10/61 McLeod St, Cairns <a href="mailto:shipping.cairns@gacworld.com">shipping.cairns@gacworld.com</a>
Inchcape Shipping Services	+61 74051 5211	+61 74051 5082	PO Box 621, Cairns Qld 4870 <a href="mailto:cairns@iss-shipping.com.au">cairns@iss-shipping.com.au</a>
Lind Vlad Expeditions Pty		+61 404601171	Level 2/26 Ridge Street, North Sydney NSW 2060

Ltd National Geographic			
Pacific Marine Group	+ 61 74724 2200	+61 74724 2208	PO Box 1155, Townsville Qld 4810 <a href="mailto:info@pacificmarinegroup.com.au">info@pacificmarinegroup.com.au</a>
Sea Swift Pty Ltd/ Dartstone	+61 74035 1234	+61 74035 1239	PO Box 6755, Cairns Qld 4870 <a href="mailto:admin@seaswift.com.au">admin@seaswift.com.au</a>
Sturrock Grindrod Maritime (Townsville)	+61 74721 1140	+61 74721 1635	PO Box 1409 Townsville Qld 4810 <a href="mailto:townsville@hksa.com.au">townsville@hksa.com.au</a>
TOLL Marine Logistics (Darwin – Administration Office)	+61 8 8984 4886	+61 8 8941 0991	GPO Box 1019, Darwin NT 0801
(Cairns Depot)	+61 7 4241 980	+61 7 4035 1413	<a href="mailto:TollMarineLogistics-Cairns@tollgroup.com">TollMarineLogistics-Cairns@tollgroup.com</a>
(Weipa Depot)	+61 7 4069 7309	+61 7 4069 7233	<a href="mailto:TollMarineLogistics-Weipa@tollgroup.com">TollMarineLogistics-Weipa@tollgroup.com</a>
Wave Shipping (Brisbane)	+61 7 3630 0438		<a href="mailto:ops@wave-shipping.com.au">ops@wave-shipping.com.au</a>
Wilhelmsen (Townsville)	+61 7 4721 4955		PO Box 1140 Townsville QLD 4810, <a href="mailto:wss.townsville@wilhelmsen.com">wss.townsville@wilhelmsen.com</a>

**Table 26 Shipping agencies**