

## Outcome of Brisbane Racing Club Limited's application for an additional premises—Club Stafford

On 21 June 2023, the Commissioner for Liquor and Gaming approved an application for an additional premises under the Gaming Machine Act 1991 (the Act) by Brisbane Racing Club Limited (BRC), for a premises at Gibson Park, 352 Stafford Road, Stafford (Club Stafford).

The approval is for 50 gaming machines and with hours of gaming at 10:00am to 12:00am, Monday to Sunday.

In approving the application, the Commissioner had regard to a range of matters, including the information provided by the applicant, submissions received, community data, the socio-economic profile of the area and the outcomes of an investigation undertaken in accordance with the requirements of the Act.

The Commissioner has imposed the following conditions on the licence to minimise gambling harm:

- **GHM1A**  
The licensee will ensure suitably trained staff conduct 'walk-throughs' of the gaming room area at one hourly intervals. Should they observe any patrons displaying behaviours associated with problem gambling, they must maintain a record of the observations in the Responsible Service of Gambling (RSG) logbook and also record the action and engagement they undertook with the patron concerned. The logbook must be made available for inspection by an Office of Liquor and Gaming Regulation (OLGR) officer;
- **GHM2**  
The licensee will ensure the venue's RSG Policy document details the actions that staff are required to undertake should they identify a patron who is exhibiting genuine problem gambling behaviours;
- **GHM3**  
The licensee will operate and maintain a facial recognition system to ensure that patrons who are excluded from areas of the premises are identified and prevented from gaining access to the excluded areas in line with the terms of the exclusion;
- **GHM4**  
The licensee will ensure the RSG Policy document details the process staff are required to undertake should they be required to remove an excluded person from the premises;
- **GHM5A**  
The licensee's RSG Policy will be available for inspection by an OLGR officer;
- **GHM6A**  
The licensee must operate, promote and utilise pre-commitment technology to support patrons' ability to set time and/or spend limits for gaming machine play and as part of their gambling harm risk mitigation strategy;
- **GHM7A**  
The licensee must have established procedures to create and maintain an effective working relationship with their local Gambling Help provider or gambling support service and these must be made available to an OLGR officer upon request;
- **GHM8A**  
A customer liaison officer must be reasonably available during the approved hours of gaming;



- GHM9  
Staff must not serve liquor to patrons at gaming machines after 10:00pm;
- GHM10  
The licensee must maintain a training program to provide ongoing responsible gambling training for all staff who provide gambling products and services to patrons at least on a semi-annual basis. Records of training undertaken by staff must be kept in a register and be made available to an OLGR officer upon request.

