Revocation process flowchart

Self-exclusion

Patron seeks to revoke *Self-exclusion order* (**Form 3B**) within the 24 hour cooling-off period, or at least 12 months after exclusion was initiated.



CLO provides patron with *Revocation notice: self-exclusion order* (Form 3C) to complete and return to venue.

Revocation lodged

cooling-off period.

lifted. Revocation recorded in *Register*

of excluded persons

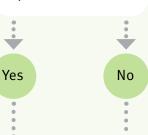
within 24 hour

Exclusion

(Form 3G).



Revocation lodged at least 12 months after exclusion was initiated. Does venue object to revocation?



Self-exclusion order ceases 28 days after Revocation notice— exclusion direction is given to venue. Venue provides patron with Conditions of reentry (participation in gambling activities).

Consider issuing (venue-initiated) exclusion direction. In order to ensure that the patron continues to be excluded, CLO should implement *Exclusion direction* within the 28 day period after receiving *Revocation notice*: self-exclusion order. Refer to Venue-initiated exclusion flowchart for further information.

Venue-initiated exclusion
Patron seeks to revoke *Exclusion direction* (Form **3D**) at least 12 months after exclusion was initiated.



Provide patron with *Application to revoke exclusion direction* (Form 3E).



Does venue have reasonable grounds to believe the patron should be allowed to resume gambling?



CLO provides patron with Revocation notice—exclusion direction (Form 3F) and Conditions of re-entry (participation in gambling activities) within 28 days.



Patron may resume gambling in venue.



If consent given, patron may be placed on an active monitoring program to determine if patron is at risk. Refer to *Venue-initiated exclusion flowchart* for further information.

Venue provides patron with Information notice—refusal to revoke an exclusion direction (Form 3J) within 28 days. Exclusion direction automatically continues if venue fails to respond in this time.

No



A person given an *Exclusion direction* may have the decision reviewed by the Queensland Civil and Administrative Tribunal.