13.   Security

13.1   General

The International Ship and Port Facility Security Code (ISPS) is administered in Australia by the Department of Infrastructure and Regional Development. Gladstone Ports Corporation has an approved Maritime Security Plan as required under the Maritime Transport and Offshore Facilities Security Act 2003.

A ship's master, prior to entering the port of Gladstone, must report directly to the port authority or via their respective ship agency the following:

- ISPS compliance number;
- current ship security level or any change to the ship security level whilst in port;
- ship security officer contact details;
- list of expected visitors/contractors;
- nominated provedore;
- crew list and identification; and
- any security incident (as defined under the ISPS code or Maritime Transport Security Legislation) whilst in port.

13.2   Security Measures

The federal government determined, and will declare when necessary, three security levels.

- Level 1 – minimum appropriate protective security measures will be maintained at all times.
- Level 2 – appropriate additional protective security measures will be enacted because of heightened risk of a security incident.
- Level 3 – further specific protective security measures maintained for limited times when a security incident is probable or imminent, although it may not be possible to identify the specific target. Ships at a port facility must await instructions from the Department of State Development, Infrastructure and Planning and are to follow their instructions as required.

Unless otherwise advised the port will operate on level 1.

Full details are available on the Department of Infrastructure and Regional Development website.

13.2.1 Shore Access to Ship and Shore Facilities

Port services officers occupy the gatehouse at all wharf centres. All persons wishing to access the port must be able, when requested, to demonstrate they have official business in the port and the appropriate authorisation. For example:

- port-issued identification card;

- prior notification via port entry application; and

- Maritime Security Identification Card (MSIC).

Additional security requirements such as random and compulsory baggage checks may also be carried out. Port access by members of the public is prohibited.

A number of cameras are stationed around the port to assist security officers monitoring the operations. The vision from these cameras can, if required, be passed onto third parties for their use in investigating incidents. Third parties include but are not restricted to customs, police, officers of transport security and Maritime Safety Queensland.

It is an offence to enter or leave the port area by any means other than a designated entrance or exit.

All security breaches, or potential activities that may breach security or cause harm, should be immediately reported to the port security officer (phone 4976 1333) for example:

- suspicious activity or person;

- unclaimed baggage;

- inappropriately parked vehicle; and

- tampering with cargo and/or ship stores.

13.3 Port Security Contacts

Port security manager – telephone: +61 7 4976 1333

Entry on to, and use of, the Gladstone Ports Corporation port area is subject to compliance with the Gladstone Ports Corporation – Port Rules. Failure to comply with the port rules is an offence under the *Transport Infrastructure (Ports) Regulations 2016* with a penalty of up to 100 penalty units.

13.4 National Security

In line with the federal government's recent publications to do with the reporting of any possible terrorist activity then these procedures are to be followed.

Contact the National Security 24-hour Hotline if you have any information of possible terrorist activity or have seen or heard something suspicious that may need investigating by the security agencies.

24-hour Hotline: 1800 123 400

24 hour Hotline from overseas: +61 1300 123 401

Email: hotline@nationalsecurity.gov.au