

STATEWIDE SERVICES

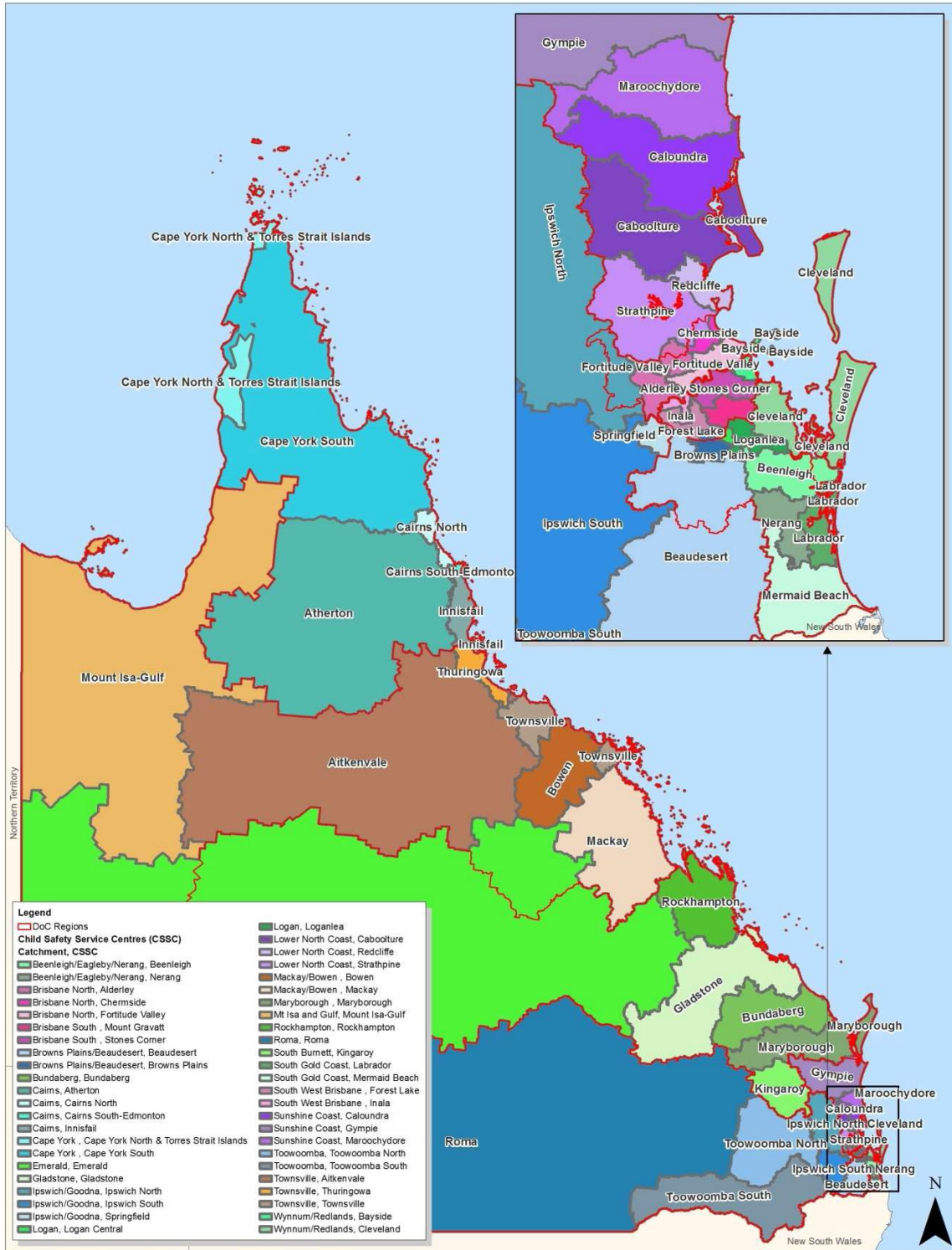
Stocktake of Family Support Services in Queensland

(Implementation of Recommendation 5.1 from the Queensland Government's Response to the Queensland Child Protection Commission of Inquiry final report: Taking Responsibility: A Roadmap for Queensland Child Protection, December 2013)

February 2014

Department of Communities, Child Safety and Disability Services

Map of Catchment



This map was produced by:
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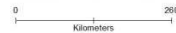
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QUEENSLAND CHILD SAFETY CATCHMENT AREAS

Note:
This map is to be used for internal
Departmental reference purposes only.

Whilst every effort has been made to ensure
this map is correct, its accuracy is not guaranteed.



Queensland profile

On 30 June 2012, the estimated number of children aged 0-17 years in Queensland was 1,088,962.

The population of people who identified as Aboriginal and/or Torres Strait Islander was 155,824 (3.6% of the total population).

Demography	Queensland
	At 30 June 2012
Estimated resident population (ERP)	4,565,529
ERP 0-3 years (% of all 0-3 years) – 2011	247,196 (5%)
ERP 0-17 years (% of all 0-17 years) – 2011	1,088,962 (24%)
ERP Indigenous children 0-3 years (% of all Indigenous children 0-3 years) – 2011	16,189 (7%)
ERP Indigenous children 0-17 years (% of all Indigenous children 0-17 years) – 2011	68,996 (6%)
Population growth 2007-2012	2.1%
Population projection (annual growth rate 2011-2031)	1.8%
Indigenous population (% of total population)	155,824 (3.6%)
People who speak a language other than English (% of ERP)	319,949 (7%)
Couple family with children (% of families)	491,200 (42.8%)
One-parent family (% of catchment)	184,547 (16.1%)
One family households (%)	70.7%
Number of early childhood education and care services	2,718
Number of schools	1,782
Median total personal income	\$30,556
Unemployment (at September quarter 2013)	5.9%
Highest level of schooling year 8 or below (%)	6.6%
Highest level of schooling year 9 or 10 (%)	29.4%
Highest level of schooling year 11 or 12 (%)	55.3%
SEIFA Quintile 1 (most disadvantaged)	20%
SEIFA Quintile 2	20%
SEIFA Quintile 3	20%
SEIFA Quintile 4	20%
SEIFA Quintile 5 (least disadvantaged)	20%

Service provision for families in Queensland

This booklet provides information about services funded by the Queensland Government and the Australian Government that provide services to all of Queensland. Total investment for statewide services is \$89,273,278. The service delivery breakdown is outlined below.

Summary of statewide services

1. Tertiary Family Support services

State Government funded services:

- Total investment (per annum): \$11,129,770
- Total number of services: 3
- Average investment per service (per annum): \$5,564,885 (excluding services where funding was not available)

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Justice and Attorney-General	DJAG		Families and Child Safety when Child Safety applies to the court for an order to remove the children and the parents contest the application	Brisbane	Not Available
Department of Justice and Attorney-General	PACT		Supporting children who are witnesses to violent crime in the court process	Logan Central	\$437,135
Department of Justice and Attorney-General	DJAG		To provide financial assistance to eligible victims of crime under the Victims of Crime Assistance Act 2009(VOCAA) to assist in their recovery from a personal act of violence	South Brisbane	\$10,692,635

2. Intensive Family Support services

State Government funded services:

- Total investment (per annum): \$29,402,807
- Total number of services: 7
- Average investment per service (per annum): \$5,880,561 (excluding services where funding was not available)

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Justice and Attorney-General	DJAG		ISO re: Client - ICMS 5568398U - ISO funded centrally by DJAG	Brisbane	Not Available
Department of Justice and Attorney-General	Dvconnect Ltd		Legal assistance services for vulnerable and disadvantaged men.	Brisbane	\$117,002
Department of Justice and Attorney-General	Legal Aid Queensland		This program provides the following services: legal information, referral and advice services, family law duty lawyer, family dispute resolution services and family law litigation. These services are delivered in Brisbane and through our regions by our in-house lawyers as well as through grants of aid to our network of preferred supplier private legal firms throughout the state. Grants of aid are subject to a means and merit test. Legal Aid Queensland does not organise its service delivery or collect service or financial data on a regional basis. Consequently we are unable to break down costs by region.	Brisbane	\$21,342,000
Department of Justice	Legal Aid Queensland		This program provides the following services: legal information, referral, advice and representation services to children and	Brisbane	\$4,599,000

and Attorney-General			parents in child protection matters. These services are delivered in Brisbane and throughout Queensland regions by our in-house lawyers as well as through grants of aid to our state-wide network of preferred supplier private legal firms. Grants of aid are subject to a means and merit test. Legal Aid Queensland does not organise its service delivery or collect service or financial data on a regional basis. Consequently, we are unable to break down costs by region.		
Department of Justice and Attorney-General	Legal Aid Queensland		This program provides the following services: legal information, referral, advice and representation services in domestic violence matters. These services are delivered in Brisbane and throughout Queensland regions by our in-house lawyers as well as through grants of aid to our state-wide network of preferred supplier private legal firms. Grants of aid are subject to a means and merit test. Legal Aid Queensland does not organise its service delivery or collect service or financial data on a regional basis. Consequently, we are unable to break down costs by region.	Brisbane	\$1,121,000
Department of Education, Training and Employment	DETE	N/A	Students	N/A	Not Available
DCCSDS - Community Services	Dvconnect Ltd	DVConnect - Helpline	Domestic Violence	Spring Hill	\$2,223,805

Department of Health

Child and Youth Mental Health Services (CYMHS) – Department of Health (Queensland Government)

www.health.qld.gov.au/rch/professionals/cymhs.asp#service

CYMHS provide specialised mental health services for children and young people (0 – 18 years) and their families.

- CYMHS offers assessment and therapeutic services for children and young people who are experiencing psychiatric disorders or behavioural, emotional and developmental problems affecting all areas of their daily lives.
- eCYMHS provides access via regular video/teleconference links to specialist child psychiatry and multidisciplinary CYMHS services for CYMHS staff and their clients in rural and remote communities.

Services include: case review discussions; direct clinical assessment and treatment planning with young people and families; professional development; educational input and support and assistance in meeting minimum mental health standards of care.

Australian Government funded services:

There are no services in this category in the catchment. Services in this category may be delivered from adjacent catchments.

3. Secondary/Targeted Family Support services

State Government funded services:

- Total investment (per annum): \$17,220,603
- Total number of services: 21
- Average investment per service (per annum): \$1,076,288 (excluding services where funding was not available)

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Justice and Attorney-General	Griffith University	Specialist Counselling Service	Provides written assessments to assist court decisions and treatment planning for young people on supervised court order for sexual offences.	Mount Gravatt	\$853,242
Department of Justice and Attorney-General	Mater Misericordiae Health Services Brisbane Ltd	Specialist Counselling Service	service provides therapeutic intervention for young people who have sexually offended, their families and victims and their families following a referral to diversionary Youth Justice Conference.	South Brisbane	\$410,552
Department of Education, Training and Employment	DETE	N/A	Students with Disability	N/A	Not Available
Department of Education, Training and Employment	Australian Red Cross Society	Australian Red Cross - Family Support Program	Education & Training	N/A	\$1,189,729
Department of Education, Training and Employment	BoysTown	Parentline	Education & Training	N/A	\$827,871
Department of Education, Training and Employment	Playgroup Association of Queensland Inc	Playgroup Association of Queensland	Education & Training	N/A	\$22,243
DCCSDS - Disability Services	Disability Services		Flexible family support for families of children and young people with disability aged 0 – 17 years	N/A	\$4,634,124
DCCSDS - Disability Services	Endeavour Foundation		Short term one-off emergency funding to respond to emergencies and/or unplanned support needs of people with a disability and families	N/A	\$97,067
DCCSDS - Disability Services	The Roman Catholic Trust Corporation for the Diocese of	Centacare Rockhampton	Practical assistance to young people with disability in their final year of school to help pursue goals after completion of school	N/A	Not available

Rockhampton					
DCCSDS - Disability Services	Disability Services	Multiple service providers	Flexible respite for young people with disability and high and complex needs for young people aged 16 – 25 years	N/A	Not available
DCCSDS - Disability Services	Disability Services	Multiple service providers (contact Disability Services)	Disability support for young people (aged 16-21 years at the time funding approved) who have left school.	N/A	Not available
DCCSDS - Disability Services	Inclusion Plus Family Support Inc		Flexible respite for children and young people aged 0 – 17 years with Retts syndrome	N/A	Not available
DCCSDS - Community Services	UnitingCare Community	Time for Grandparents	Grandparent and grandchildren	Chermside	\$753,113
DCCSDS - Community Services	The State Council of the Young Men's Christian Associations of Queensland	Queensland Youth Parliament	Youth Support	Fortitude Valley	\$60,553
DCCSDS - Community Services	Queensland Police Citizens Youth Welfare Association	National Youth Week	Youth Support	Tingalpa	\$143,759
DCCSDS - Child Safety	The Pyjama Foundation Ltd	The Pyjama Foundation - Love of Learning Program	Support Services	Albion	\$160,761
DCCSDS - Child Safety	Safety House Association of Qld Inc	Safety House Association of Queensland Incorporated	Family Support	Brisbane	\$13,992
DCCSDS - Child Safety	Department of Communities, Child Safety and Disability Services	N/A	Students in out-of-home care	N/A	\$6,890,000
DCCSDS - Child Safety	Jigsaw Queensland Inc	Jigsaw Queensland Inc	Support Services	New Farm	\$17,211
DCCSDS - Child Safety	The Corporation of the Trustees of the Order of the Sisters of Mercy in Queensland	MFS - Unaccompanied Humanitarian Refugee Minors Program	Support Services	Underwood	\$619,889
DCCSDS - Child Safety	The Benevolent Society	The Benevolent Society - Post Adopt Support Service	Support Services	West End	\$526,497

Queensland Police Service

Support Link

www.supportlink.com.au

Queensland Police Service provides SupportLink which is a secure web-based e-referral system to connect clients with local, state and national support service agencies.

The service connects people with a range of services which provide support for issues including (but not limited to):

- Domestic violence
- Drug and alcohol abuse
- Elder abuse and neglect
- Suicide prevention and support
- Support for young people and carers of young people 12 to 25
- Bullying
- Grief and loss.

Department of Justice and the Attorney-General

Corrective Services

www.correctiveservices.qld.gov.au

Corrective Services run a range of family support programs to address the needs of prisoners and their families at Correctional Centres around the state.

Programs include:

- Playgroups to help children maintain a bond with their mother
- A range of parenting programs including 'ParentingAfterSeparation' and 'HeyDad'
- FamilyandRelationshipCounselling
- AssistingMothersEndtheNeedforDrugs(AMEND) – a relapse prevention and management program for pregnant and parenting women
- SubstanceAbuseProgramsandAlcoholicsAnonymous to address alcohol and drug dependence
- PrisonerMentalHealth – intervention for prisoners identified having a mental health issue requiring referral
- Ending Offending and Ending Family Violence programs for Indigenous women in custody addressing substance abuse and the perpetration of family violence issues
- PositiveFuturesforWomen - a program which targets substance abuse and family violence
- TheChildSupportAgency which visits centres on a monthly basis to address the questions of new prisoners with children
- Prisoner re-entry programs which include but are not limited to housing, employment support and financial counselling services, provided to support prisoners transitioning into the community.

Australian Government funded services:

- Total investment (per annum): \$4,662,711
- Total number of services: 16
- Average investment per service (per annum): \$291,419

Department of Industry

Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Funding 2012/13 actual

* This represents funding for all Australian jurisdictions.

Department of Social Services

Humanitarian Settlement Services

The Humanitarian Settlement Services (HSS) programme provides early, practical support to humanitarian entrants on arrival and throughout their initial settlement period. The HSS programme helps humanitarian entrants to participate in the economic and social life of Australia and equips individuals with the skills and knowledge to independently access services after the initial settlement period. Services under the programme are generally provided for the first six to twelve months after a client's arrival.

Under this programme, contracted service providers deliver services on a needs basis, which may include reception at the airport upon their arrival, transit assistance to their settlement location, property induction and initial food provision, orientation into the community, and assistance to register with essential services such as Centrelink, Medicare, banks and schools. HSS may also include the provision of accommodation and basic household goods.

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Catchment	Funding 2012/13 actual (triennial)

Multicultural Development Association Inc	Multicultural Development Association Inc	Humanitarian Clients in their first six to twelve months after arrival in Australia	Toowoomba (South West Queensland)	\$3,162,673
The Roman Catholic Trust Corporation for the Diocese of Cairns T/As Centacare Cairns	Centacare Cairns	Humanitarian Clients in their first six to twelve months after arrival in Australia		\$4,082,937
Townsville Multicultural Support Group Inc	Townsville Multicultural Support Group Inc	Humanitarian Clients in their first six to twelve months after arrival in Australia	Townsville (North and West Queensland)	\$2,494,726
Access Community Services Limited	Access Community Services Limited	Humanitarian Clients in their first six to twelve months after arrival in Australia	Logan (South East Queensland)	\$12,391,517

The above listed services funded by the Department of Social Services (previously Department of Immigration and Citizenship) provide Humanitarian Settlement Services in five key areas across Queensland. The funding indicated in the table above reflects triennial funding and has not been included in the summary funding amounts as it cannot be allocated into annual funding amounts.

Complex Case Support

The Complex Case Support (CCS) Program delivers specialised and intensive case management services to humanitarian entrants with complex needs. The program provides flexible and tailored responses to meet the individual needs of each client.

CCS is specifically targeted at supporting clients whose needs extend beyond the scope of other settlement services, such as the Humanitarian Settlement Services (HSS) program and the Settlement Grants Program (SGP). CCS uses a case management approach and is designed to work in partnership with settlement and mainstream services to address barriers these clients face in settling in Australia.

CCS clients usually have several complex or critical needs that require access to multiple services including:

- mental health (including torture and trauma services)
- physical health
- family violence intervention
- personal, grief or family relationship counselling
- special services for children or youth
- support to manage accommodation, financial or legal issues.

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Service Delivery Catchments
	Access Community Services Limited	Access Community Services Limited	Humanitarian entrants with multiple complex issues such as those listed above, e.g. homelessness, drugs and alcohol issues, domestic violence.	
	Multicultural Development Association Inc	Multicultural Development Association Inc	Humanitarian entrants with multiple complex issues such as those listed above, e.g. homelessness, drugs and alcohol issues, domestic violence.	Inner Brisbane, NW Inner Brisbane, NW Outer Brisbane, SE Inner Brisbane, SE Outer Brisbane, Caboolture, Ipswich City, Pine Rivers, Redcliffe, Redland City, Sunshine Coast, West Moreton, Darling Downs, Fitzroy, Northern
	Care Connect	Care Connect	Humanitarian entrants with multiple complex issues such as those listed above, e.g. homelessness, drugs and alcohol issues, domestic violence.	
	Life without Barriers	Life without Barriers	Humanitarian entrants with multiple complex issues such as those listed above, e.g. homelessness, drugs and alcohol issues, domestic violence.	Inner Brisbane, NW Inner Brisbane, NW Outer Brisbane, SE Inner Brisbane, SE Outer Brisbane, Ipswich City, Pine Rivers, Redcliffe, Redland City, Darling Downs, Far North
	Maximus Solutions	Maximus Solutions	Humanitarian entrants with multiple complex issues such as those listed above, e.g. homelessness, drugs and alcohol issues, domestic violence.	

The above listed services funded by the Department of Social Services (previously Department of Immigration and Citizenship) provide Humanitarian Settlement Services by five different service providers across Queensland. The funding for these programs is confidential and has not been included in the summary funding amounts.

Settlement Grants Program

The Settlement Grants Program (SGP) assists humanitarian entrants and migrants to settle in Australia and participate equitably in Australian society as soon as possible after arrival. The SGP is targeted to deliver settlement services to humanitarian entrants, family migrants with low levels of English proficiency and dependants of skilled migrants in rural and regional areas with low English proficiency.

These services involve the provision of settlement-related information, advice, advocacy or referral services to a client on an individual or family basis. These services will be provided either on request, or as assessed as needed by staff relating to issues arising from the client's settlement experience.

Some examples include: advice on education and training options, referral to housing services, the provision of immigration assistance to eligible humanitarian entrant clients, advice on tenancy rights and responsibilities, banking practices, consumer rights, the police and the law, the health system, and family, relationship, and social support issues. They may include a needs assessment and the development of an individual case plan. They may also involve the provision of support for clients referred from the Humanitarian Settlement Services program.

These services are available across Australia and have been allocated to specific catchments in this Stocktake. Please refer to individual catchment booklets for details of where SGP services are located.

Diversity and Social Cohesion Program

Diversity and Social Cohesion Program (DSCP) grants provide funding to help these organisations develop their own projects to help build stronger community relations. DSCP grants provide funds of up to \$50 000 for community groups and organisations to deliver projects that address local community relations issues.

These services are available across Australia and have been allocated to specific catchments in this Stocktake. Please refer to individual catchment booklets for details of where DSCP services are located.

Department of Health

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Funding 2012/ 13 actual (per annum)
	Link-Up (Qld) Aboriginal Corporation	Link-Up (Qld) Aboriginal Corporation		\$2,494,005
	Alcohol and Drug Foundation Qld	Alcohol and Drug Foundation Qld	Non-government organisation treatment grants program: Adult Residential Rehabilitation - Drug and Alcohol	\$387,635
	National LGBTI Health Alliance	National LGBTI Health Alliance	Taking Action to Tackle Suicide -Supporting communities to reduce the risk of suicide	\$402,236
	Mates in Construction	Mates in Construction	Taking Action to Tackle Suicide -Supporting communities to reduce the risk of suicide	\$1,378,835
	On the Line Australia Incorporated	ATAPS Suicide Support Service	Provision of 24 hour remote counselling & referral service for clients of the ATAPS Suicide Support Service Initiative	\$983,618*

*The funding listed for the Access to Allied Psychological Services (ATAPS) Suicide Support Service is the total funding allocation for the national program.

4. Universal services

State Government funded services:

- Total investment (per annum): \$17,496,778
- Total number of services: 24
- Average investment per service (per annum): \$872,220 (excluding services where funding was not available)

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Funding 2012/13 actual (per annum)
Queensland Police Service	Queensland Police Service	N/A	Targeted secondary	Not Available
Department of Education, Training and Employment	DETE	N/A	Students	Not Available
Department of Education, Training and Employment	DETE	N/A	Students	\$9,600,000
Department of Education, Training and Employment	DETE	N/A	Targeted secondary	\$1,130,000
Department of Education, Training and Employment	The Smith Family	The Smith Family Reading to Children	Education & Training	\$549,232
Department of Education, Training and Employment	Playgroup Association of Queensland Inc	Accessible Playgroup Initiative	Education & Training	\$372,192
Department of Education, Training and Employment	The Creche and Kindergarten Association Limited	Administrative Infrastructure C&K Limited	Education & Training	\$250,000
Department of Education, Training and Employment	The Gowrie (Qld) Inc.	The Gowrie Kindergarten Support Network	Education & Training	\$175,000
Department of Education, Training and Employment	Geebung Wavell Heights Uniting Church	Queensland Children's Services Library	Education & Training	\$62,949
Department of Education, Training and Employment	Sippel Pty Ltd as Trustee for Sippel Business Trust	Kindy Transport Solutions - Sippel Pty Ltd	Education & Training	\$58,056
Department of Education, Training and Employment	The Benevolent Society	Kindy Transport Solutions - The Benevolent Society	Education & Training	\$58,000
Department of Education, Training and Employment	The Smith Family	Reading to Children	Education & Training	\$52,382
Department of Education, Training and Employment	South Burnett CTC Inc	Kindy Transport Solutions - South Burnett CTC Inc	Education & Training	\$47,500
Department of Education, Training and Employment	Mundubbera Community Development Association Inc	Kindy Transport Solutions - Mundubbera Community Development Association	Education & Training	\$41,605

Department of Education, Training and Employment	Australian Nutrition Foundation (Qld Div) Inc	Australian Nutrition Foundation (QLD DIV) Inc t/a Nutrition Australia QLD	Education & Training	\$35,663
Department of Education, Training and Employment	Queensland Children's Week Association Inc	Queensland Children's Week Association	Education & Training	\$21,708
Department of Education, Training and Employment	The Benevolent Society	Kindy Transport Solutions - The Benevolent Society	Education & Training	\$12,716
Department of Education, Training and Employment	Mundubbera Community Development Association Inc	Kindy Transport Solutions - Mundubbera Community Development Association	Education & Training	\$3,084
Department of Education, Training and Employment	South Burnett CTC Inc	Kindy Transport Solutions - South Burnett CTC Inc	Education & Training	\$1,565
Department of Education, Training and Employment	Queensland Council of Social Service Inc	EMBRACE - Culture in Kindy	Aboriginal & Torres Strait Islander, CALD, families, whole communities & ECEC services	Not Available
Department of Health	Playgroup Association of Queensland Inc	Playgroup Association of Queensland	Preventive Health	\$305,000
Department of Health	Family Planning Queensland	Family Planning Queensland	Women's Health	\$4,584,902
Department of Health	Family Planning Queensland	Family Planning Queensland	Women's Health	\$135,224
Department of Health	Department of Health Qld - Children's Health Services - Child and Youth Mental Health Service	N/A	Targeted secondary	Not Available

Department of Health

Health and Hospital Services

www.health.qld.gov.au/healthservices

The Queensland Government Department of Health (DoH) is comprised of 17 Hospital and Health Services, each of which operates based on the needs of the local community.

DoH also delivers a range of services for children and their families through community child health services and their sub-centres in urban and regional areas, through primary health care services in rural and remote communities, and acute paediatric services. These programs are provided primarily by child health nurses in partnership with paediatricians, psychologists, social workers, Aboriginal and Torres Strait Islander Health Workers and generalist health workers.

Mums and Bubs

www.qld.gov.au/health/children

The Mums and Bubs program (enhanced maternal and child health services) provides all mothers of newborns are offered two home visits (at two and four weeks of age), and access to four clinic consultations at two, four, eight and twelve months of age.

Community Child and Youth Health Services

www.health.qld.gov.au/healthservices

Community Child and Youth Health Services provide a range of child health services of varying levels, including primary and secondary prevention and treatment including:

- Postnatal primary health care through child and family health clinics that assess the health of a child and parent, and provide information to guide and support them through common concerns such as sleeping and development
- Parent education, often delivered in a group format focused on supporting parents in caring for their new baby and for themselves
- Prevention, promotion and early intervention programs such as the Positive Parenting Program (Triple P) and Family CARE including Indigenous Family CARE
- Child development services that assess and treat children with developmental concerns and their families
- School-based youth health nurse programs which promote positive health outcomes for young people and their families
- Early years services designed to address the needs of children with (or at risk of developing) identified emotional problems.

Department of Education, Training and Employment

Education Queensland

www.education.qld.gov.au

Education Queensland operates a range of services and programs to support school communities.

- Chaplain/PastoralCareCoordinatororStudentWelfareWorkers are available in eligible schools to provide social, emotional and spiritual support to students.
- YouthSupportWorkers operate in 169 state schools to support the retention and attainment of Years 10-12 students who are disengaged or at risk of disengaging.
- SchoolBasedPoliceOfficers support 57 schools to identify and develop community safety and local crime prevention strategies.
- SchoolBasedYouthHealthNurseProgram focuses on whole-of-school preventative health and health promotion.
- TripleP parenting program is operated at various locations through Queensland Health or the Department of Education, Training and Employment.

- StepUpToEducation is a program in 24 Queensland schools from areas of disadvantage to deliver school readiness and transition initiatives to meet the needs of local communities.
- EducationAdjustmentProgram identifies and responds to the education needs of students with a disability.
- EducationSupportFundingProgram(EFSP) provides education support to students in Out-Of-Home-Care.
- Positive Learning Centres regional services that provide an alternative program for students who require intervention beyond the capacity of a mainstream classroom.

Public Library Network

Libraries throughout Queensland provide a range of free programs for families, children and parents.

- Storytime is an interactive session of stories, songs and craft activities for children aged 2-5 years.
- Rhyme Time is a session for parents and carers of children 0-3 years and includes singing, clapping and dancing to nurture pre-literacy, communication, language and social skills.
- The Dads Read program is an early childhood literacy initiative which provides tips and tools to encourage and support fathers in reading to children, complemented by age appropriate reading lists, reading tips and fun family focused events.

Further information on the Public Library Network services can be found here: <http://plconnect.slg.qld.gov.au/resources/children-and-young-people>.

Australian Government funded services:

- Total investment (per annum): \$9,360,609
- Total number of services: 20 (some organisations are delivering multiple services)
- Average investment per service (per annum): \$585,038

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Funding 2012/ 13 actual (per annum)
	Worklinks Incorporated	Worklinks	School Business Community Partnership Brokers. The program objective is to facilitate stakeholder engagement, build community capacity and infrastructure and drive the Australian Government's education reform and social inclusion agendas to improve education and transition outcomes for all young people. This will be achieved through a	\$804,122
	Sustainable Partnerships Australia Ltd	Sustainable Partnerships Australia		1,140,138
	The Smith Family	The Smith Family		3,395,342
	Worklinks Incorporated	Worklinks		359,331
	Community Solutions Incorporated	Community Solutions		608,896

Nsw Business Chamber Ltd, Trading As Australian Business Solutions Group	Youth Invest	2,462,811
Vocational Partnerships Group Inc	VPG	589,969

The above listed services funded by the Department of Education (previously Department of Education, Employment and Workplace Relations) provide School Business Community Partnership Brokers at various locations across Queensland. Boystown in Brisbane North and PCYC in Brisbane South also provide an additional focus on teenage parents. Further information on the School Business Community Partnership Brokers can be found at www.transitions.youth.gov.au. Details on the regional catchment areas are located at <http://docs.education.gov.au/node/2240>.

The School Business Community Partnership Brokers program does not have any specific client focus and does not provide personalised service delivery (unlike the Youth Connect program above). Providers have a very broad scope to develop partnerships that contribute to the government's education agenda and could involve a range of stakeholders which may include parent & family members. If in a region there was a need to develop a partnership to assist abused young people or provide support to families, the provider's role would be to bring stakeholders together that can address these needs. The provider would not be involved in direct service delivery.

Department of Employment

Job Services Australia - Department of Employment (Australian Government)

Job Services Australia provides support to help job seekers find and keep a job. Job seekers receive personalised help, access to services that are tailored to their needs and appropriate training, skills development and work experience.

- Services are provided for people who have recently lost their job to get immediate access to personalised help, career advice, referral to training places and job search support to return to the workforce as soon as possible.

Services work with parents or carers to find work and activity options that take into account their additional responsibilities and may also assist with arranging childcare.

- Specific types of help may also be available, for example, to young people, people with disability or people from culturally and linguistically diverse backgrounds.

Further information about Job Services Australia can be found on the Department of Employment website: www.employment.gov.au.

New Enterprise Incentive Scheme (NEIS) - Department of Employment (Australian Government)

The NEIS provides eligible job seekers with accredited small business training, business mentoring, and income support to help them turn a business idea

into a viable business and help them to become a self-employed business owner. The scheme is delivered by a national network of NEIS providers under Job Services Australia throughout Australia.

Further information about New Enterprise Incentive Scheme can be found on the Department of Employment website: www.employment.gov.au/help-available-and-eligibility-neis.

Regional Education, Jobs and Skills Initiative

The Regional Education, Skills and Jobs initiative is delivered statewide (except for Brisbane) by local coordinators who develop and implement plans to improve participation in the workforce and educational achievement in regional Australia. The initiative aims to develop and implement strategies which will improve achievement in regional Australia in the following categories: early childhood education and care; school education; tertiary education and training; jobs, skills and workforce development.

Further information regarding this initiative is available at: <http://employment.gov.au/regional-education-skills-and-jobs-initiative>.