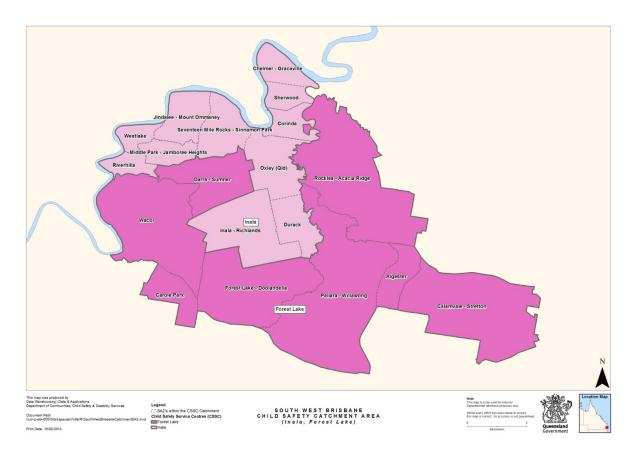
# BRISBANE SOUTH WEST

# Stocktake of Family Support Services in Queensland

(Implementation of Recommendation 5.1 from the Queensland Government's Response to the Queensland Child Protection Commission of Inquiry final report: Taking Responsibility: A Roadmap for Queensland Child Protection, December 2013)

## **Department of Communities, Child Safety and Disability Services**

# **Map of Catchment**



Please refer to Appendix 1 for a full list of Statistical Areas (Level 2) within this catchment.

### **Brisbane South West catchment area**

The Brisbane South West catchment includes the Forest Lake Child Safety Service Centre and the Inala Child Safety Service Centre.

### Brisbane South West catchment profile

On 30 June 2012, it was estimated there were 162,562 people residing within the South West Brisbane catchment area. This represented approximately 4% of the estimated resident population of Queensland (4,565,529 people). The estimated number of children aged 0-17 years was 40,110 people (approximately 4% of the Queensland population of children aged 0-17 years).

The population of people who identified as Aboriginal and/or Torres Strait Islander in South West Brisbane as at 30 June 2012 was 3,222 (2.1% of the total population in the catchment). In Queensland, the population of people who identified as Aboriginal and/or Torres Strait Islander was 155,824 (3.6% of the total population).

Demography	South West Brisbane	Queensland	
	At 30 June 2012	At 30 June 2012	% of Qld
Estimated resident population (ERP)	162,562	4,565,529	4%
ERP 0-3 years (% of all 0-3 years) – 2011	9,586 (6%)	247,196 (5%)	4%
ERP 0-17 years (% of all 0-17 years) – 2011	40,110 (25%)	1,088,962 (24%)	4%
ERP Indigenous children 0-3 years (% of all Indigenous children 0-3 years) – 2011	282(2%)	16,189 (7%)	3%
ERP Indigenous children 0-17 years (% of all Indigenous children 0-17 years) – 2011	1,298 (2%)	68,996 (6%)	3%
Population growth 2007-2012	2.2%	2.1%	
Population projection (annual growth rate 2011-2031)	0.7%	1.8%	
Indigenous population (% of total population)	3,222 (2.1%)	155,824 (3.6%)	2%
People who speak a language other than English (% of ERP)	32,108 (19.8%)	319,949 (7.0%)	10%
Couple family with children (% of families)	19,628 (49.1%)	491,200 (42.8%)	4%
One-parent family (% of catchment)	6,647 (16.6%)	184,547 (16.1%)	4%
One family households (%)	75.2%	70.70%	
Number of early childhood education and care services	94	2,718	3%
Number of schools	47	1,782	3%
Median total personal income	\$32,128	\$30,556	
Unemployment (at September quarter 2013)	8.0%	5.9%	
		Net differ	ence to Qld average
Highest level of schooling year 8 or below (%)	6.5%	6.6%	-0.1%
Highest level of schooling year 9 or 10 (%)	20.3%	29.4%	-9.1%
Highest level of schooling year 11 or 12 (%)	64.0%	55.3%	8.7%
SEIFA Quintile 1 (most disadvantaged)	19.6%	20.0%	-0.4%
SEIFA Quintile 2	7.6%	20.0%	-12.4%
SEIFA Quintile 3	19.5%	20.0%	-0.5%
SEIFA Quintile 4	21.3%	20.0%	1.3%
SEIFA Quintile 5 (least disadvantaged)	32.0%	20.0%	12.0%

### **Service provision for families –Brisbane South West Catchment**

Total investment in the South West Brisbane catchment is \$14,173,418 for services funded by both the Queensland Government and the Australian Government. The service delivery breakdown in South West Brisbane is outlined below.

### Summary of services for Brisbane South West

### 1. Tertiary Family Support services

State Government funded services:

• Total investment (per annum): \$682,282

• Total number of services: 1

• Average investment per service (per annum): \$682,282

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
DCCSDS - Child Safety	Inala Community House	ICH - Family Steps Program	Support Services	Inala	\$682,282

### 2. Intensive Family Support services

State Government funded services:

• Total investment (per annum): \$1,274,322

• Total number of services: 1

• Average investment per service (per annum): \$1,274,322

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
DCCSDS - Child Safety	Mission Australia	Referral for Active Intervention - Inala/Goodna	Family Support	Inala	\$1,274,322

### Australian Government funded services:

There are no services in this category in the catchment. Services in this category may be delivered from adjacent catchments.

### 3. Secondary/Targeted Family Support services

State Government funded services:

• Total investment (per annum): \$8,898,993

• Total number of services: 27

• Average investment per service (per annum): \$404,500

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Justice and Attorney-General	DJAG	Inala Youth Service	Placement services	Inala	Not Available

Department of Justice and Attorney-General	DJAG	Pacificki Lipi	Pacific Islander support	Inala	Not Available
Department of Justice and Attorney-General	Inala Youth Care Community Inc	Young Offender Support Service	Provide intensive support and supervision to high risk young people who are subject to court orders or bail programs with a specific focus on Pacific Islander young people who have a history of violent offending.	Inala	\$391,822
Department of Housing and Public Works	Community Action in Carole Park Inc	Community Action in Carole Park - Young Women's Outreach Support Project	Homelessness	Ellen Grove	\$110,385
Department of Housing and Public Works	Inala Youth Care Community Inc	Supported Accommodation Assistance Program	Homelessness	Inala	\$355,416
Department of Housing and Public Works	Inala Family Accommodation and Support Service Inc	Inala Family Accommodation & Support Service	Homelessness	Inala	\$188,774
Department of Housing and Public Works	Sherwood Neighbourhood Centre Inc	Sherwood Neighbourhood Centre - Housing Service	Homelessness	Sherwood	\$104,918
Department of Education, Training and Employment	Qld Association Of Hindustani Language School, Culture & Welfare Inc	N/A	Community Support	Calamvale	\$2,036
Department of Education, Training	Trung Vuong Vietnamese Language	N/A	Community Support	Darra	\$20,426

and Employment	School Inc				
Department of Education, Training and Employment	Vietnamese Ethnic School In Qld Inc	N/A	Community Support	Durack	\$40,249
Department of Education, Training and Employment	Yasodhara Sinhala School	N/A	Community Support	Ellen Grove	\$3,750
Department of Education, Training and Employment	Hoa Binh Vietnamese Language School	N/A	Community Support	Inala	\$19,893
Department of Education, Training and Employment	Thaai Tamil School Queensland	N/A	Community Support	Jindalee	\$5,006
DCCSDS - Disability Services	Montrose Access		Provides therapy and early intervention services to children with physical disability aged up to 17 years	Corinda	\$607,521
DCCSDS - Disability Services	Montrose Access		Provides in-home and centre based respite for children with physical disabilities	Corinda	\$2,259,000
DCCSDS - Disability Services	Disability Services		Linking people with disability living in rural and remote communities to a range of support networks and services	Inala	Not available
DCCSDS - Disability Services	Disability Services		Provides information, counselling, therapy, and support with transitions	Oxley	Not available

			to school, for children with a developmental delay aged up to 6 years and their families		
DCCSDS - Disability Services	Disability Services		Intensive support for families with children aged 0 – 17 years	Oxley	Not available
DCCSDS - Disability Services	Disability Services		Flexible family support for families of children and young people with disability aged 0 – 17 years	Oxley	\$2,055,987
DCCSDS - Disability Services	Disability Services		Time limited funding to support a person with disability who is in a life threatening situation, experiencing significant harm to self, or harming others, and has no access to other supports	Oxley	\$926,001
DCCSDS - Community Services	The Salvation Army (Qld) Property Trust	Salvation Army Forest Lake - Youth Work Services	Youth Support	Forest Lake	\$116,140
DCCSDS - Community Services	Marsden Education Association Inc	Youth Housing and Reintegration Service including After Care Service (Inala)	Youth Support	Inala	\$1,217,211
DCCSDS - Community Services	Inala Youth Care Community Inc	Youth and Community Combined Action Program (YACCA)	Youth Support	Inala	\$121,095
DCCSDS - Child	Aboriginal and Torres Strait Islander	Aboriginal & Islander Independent Community	Family Support	Acacia Ridge	\$166,377

Safety	Independent Community School	School			
DCCSDS - Child Safety	Mission Australia	Inala Goodna Domestic and Family Violence Consultant	Family Support	Inala	\$78,076
DCCSDS - Child Safety	Inala Youth Care Community Inc	Inala Vietnamese Family Support Service	Family Support	Inala	\$77,474
DCCSDS - Child Safety	The Corporation of the Synod of the Diocese of Brisbane - Anglicare Southern Queensland	Early Parent Centre	Family Support	Inala	\$31,436

All figures included for Department of Communities, Child Safety and Disability Services - Disability Services are current as at 31 January 2014. Some figures in this table are notionally allocated across catchment areas where the service is provided across more than one catchment.

### Australian Government funded services:

- Total investment (per annum): \$207,641
- Total number of services: 2
- Average investment per service (per annum): \$103,821

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Social Services	Inala Community House	Inala Community House	SGP eligible clients - Mainly Humanitarian	Inala	\$173,000
Department of Social Services	Refugee and Immigration Legal Service Inc	Refugee and Immigration Legal Service Inc	SGP eligible clients - Youth	West End	\$34,641

### 4. Universal services

State Government funded services:

• Total investment (per annum): \$1,106,906

• Total number of services: 24

• Average investment per service (per annum): \$61,495

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Justice and Attorney-General	DJAG	Sarina Russo	Employment services	Brisbane	Not Available
Department of Justice and Attorney-General	DJAG	ATODS	Drug and Alcohol counselling	Brisbane	Not available
Department of Justice and Attorney-General	DJAG	Boystown	Employment/Education support	Brisbane	Not Available
Department of Justice and Attorney-General	Inala Community House	Western Districts Community Justice Groups	Support and reduce Indigenous contact with the criminal justice system and support victims of crime	Richlands	\$92,500
Department of Education, Training and Employment	Acacia Ridge Community Support Inc	Early Start - 12 (Inala, Durack)	CALD	Acacia Ridge	Not Available
Department of Education, Training and Employment	Acacia Ridge Community Support Inc	Early Start - 13 (Woolloongabba, Moorooka)	CALD	Acacia Ridge	Not Available
Department of	Acacia Ridge	Early Start - 14 (Upper Mt Gravatt,	CALD	Acacia Ridge	Not Available

Education, Training and Employment	Community Support Inc	Sunnybank)			
Department of Education, Training and Employment	The Creche and Kindergarten Association Limited	C&K Calamvale Community Kindergarten	Education & Training	Calamvale	\$18,000
Department of Education, Training and Employment	Chelmer Station Community Kindergarten Inc	Chelmer Station Community Kindergarten	Education & Training	Chelmer	\$4,000
Department of Education, Training and Employment	Staverton Kindergarten Association Inc	Staverton Kindergarten	Education & Training	Chelmer	\$4,000
Department of Education, Training and Employment	FSAC Ltd	Little Saints Kindergarten	Education & Training	Forest Lake	\$4,000
Department of Education, Training and Employment	Chelmer-Graceville Kindergarten Inc	Chelmer-Graceville Kindergarten and Pre-school	Education & Training	Graceville	\$6,000
Department of Education, Training and Employment	The Creche and Kindergarten Association Limited	C&K Durack Community Kindergarten	Education & Training	Inala	\$12,000
Department of Education, Training and Employment	Jamboree Community Kindergarten Inc	Jamboree Community Kindergarten	Education & Training	Jamboree Heights	\$22,000
Department of Education, Training and	Queensland Lutheran Early Childhood	Centenary Christian Kindergarten And Preschool	Education & Training	Middle Park	\$10,000

Employment	Services Ltd				
Department of Education, Training and Employment	Noah's Ark Resource Centre (Qld) Inc	Specialised Equipment & Resources for Kindergarten Services Program	Education & Training	Rocklea	\$250,000
Department of Education, Training and Employment	Sherwood Community Kindergarten Inc	Sherwood Community Kindergarten	Education & Training	Sherwood	\$6,000
DCCSDS - Community Services	Acacia Ridge Community Support Inc	Acacia Ridge Community Support Service	Neighbourhood Centres	Acacia Ridge	\$103,165
DCCSDS - Community Services	Vietnamese Community in Australia (Queensland Chapter) Inc	Vietnamese Community in Australia - Queensland Chapter	Neighbourhood Centres	Darra	\$91,001
DCCSDS - Community Services	Community Action in Carole Park Inc	Community Action in Carole Park	Neighbourhood Centres	Ellen Grove	\$100,776
DCCSDS - Community Services	Benarrawa Community Development Association Inc	Benarrawa Community Development Association	Neighbourhood Centres	Graceville	\$91,004
DCCSDS - Community Services	Hub Neighbourhood Centre Inc	Hub Neighbourhood Centre	Neighbourhood Centres	Inala	\$100,776
DCCSDS - Community Services	Inala Community House	ICH - CSP	Neighbourhood Centres	Inala	\$100,681

DCCSDS - Community	Sherwood	Sherwood Neighbourhood Centre	Neighbourhood Centres	Sherwood	\$91,003
Services	Neighbourhood				
	Centre Inc				

### Australian Government funded services:

• Total investment (per annum): \$2,003,274

• Total number of services: 15

• Average investment per service (per annum): \$143,091

Funding Agency	Organisation/ Legal Entity	Service Name/ Provider	Target Group/ Service users/ Service focus	Suburb	Funding 2012/13 actual (per annum)
Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Inala	\$407,660
Department of Social Services	The Corporation of the Synod of the Diocese of Brisbane - Anglicare Southern Queensland	The Corporation Of The Synod Of The Diocese Of Brisbane	Vulnerable children and families; primary focus is on children 0-12 years	Inala	\$111,979
Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child	Inala	\$80,000

			abuse and neglect		
Department of Social Services	The Corporation of the Synod of the Diocese of Brisbane - Anglicare Southern Queensland	The Corporation Of The Synod Of The Diocese Of Brisbane	Families, separated families, extended family members, individuals, children, young people and couples with relationship difficulties; aim is to better manage the personal or interpersonal issues to do with children and family during marriage, separation and divorce	Inala	\$79,082
Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Inala	\$33,286
Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Inala	\$33,286
Department of Social Services	The Corporation of the Synod of the Diocese of Brisbane - Anglicare Southern Queensland	The Corporation Of The Synod Of The Diocese Of Brisbane	Communities, families and clients who are experiencing high and complex needs (family violence) and require more access to intensive support	Inala	\$26,598
Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Inala	\$20,000

Department of Social Services	Mission Australia	Mission Australia	Whole of community; parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect	Inala	\$15,000
Department of Social Services	Playgroup Association of Queensland Inc	Playgroup Association Of Qld Inc.	Vulnerable children and families; primary focus is on children 0-12 years	Inala	\$7,546
Department of Social Services	Save the Children Australia as Trustee for Save the Children Australia Trust	Save The Children Australia As Trustee For Save The Children Australia Trust	Vulnerable children and families; primary focus is on children 0-12 years	Wacol	\$19,591
Department of Education	The Brotherhood of St Laurence (BSL)	Hippy Inala - Inala Indigenous Health Service	Children, families, parents. Program to build skills of parents/carers to create positive learning environment to prepare child for school	Inala	Not Available
Department of Education	Inala Community House	Caersu - Inclusion Support Agency Ipswich	Children with disability, including children with ongoing high support needs; children from culturally and linguistically diverse backgrounds; children from a refugee or humanitarian intervention background; and Indigenous children.	Inala	\$496,640
Department of Education	Wandarrah Pre-school And Community Centre	Wandarrah Neighbourhood Centre Cc	Children, families - Indigenous service	Inala	\$173,434
Department of	Noah's Ark Resource Centre	Inclusion Support Agency North	Children with disability, including children	Rocklea	\$499,172

Education	(QLD) Inc	Brisbane	with ongoing high support needs; children
			from culturally and linguistically diverse
			backgrounds; children from a refugee or
			humanitarian intervention background; and
			Indigenous children.

### Appendix 1

DCCSDS Region	Child Safety Catchment	Child Safety Service Centre	Statistical Area Level 2
Brisbane	South West Brisbane	Forest Lake	Algester
Brisbane	South West Brisbane	Forest Lake	Calamvale - Stretton
Brisbane	South West Brisbane	Forest Lake	Carole Park
Brisbane	South West Brisbane	Forest Lake	Darra - Sumner
Brisbane	South West Brisbane	Forest Lake	Forest Lake - Doolandella
Brisbane	South West Brisbane	Forest Lake	Pallara - Willawong
Brisbane	South West Brisbane	Forest Lake	Rocklea - Acacia Ridge
Brisbane	South West Brisbane	Forest Lake	Wacol
Brisbane	South West Brisbane	Inala	Chelmer - Graceville
Brisbane	South West Brisbane	Inala	Corinda
Brisbane	South West Brisbane	Inala	Durack
Brisbane	South West Brisbane	Inala	Inala - Richlands
Brisbane	South West Brisbane	Inala	Jindalee - Mount Ommaney
Brisbane	South West Brisbane	Inala	Middle Park - Jamboree Heights
Brisbane	South West Brisbane	Inala	Oxley (Qld)
Brisbane	South West Brisbane	Inala	Riverhills
Brisbane	South West Brisbane	Inala	Seventeen Mile Rocks - Sinnamon Park
Brisbane	South West Brisbane	Inala	Sherwood
Brisbane	South West Brisbane	Inala	Westlake